

# Do You Need Financial Assistance?



southern  
new hampshire  
health

## General Criteria for Financial Assistance

Southern New Hampshire Health (SNHH) has a Financial Assistance Policy for people who are uninsured, underinsured, do not qualify for government assistance (Medicare or Medicaid), or who are otherwise unable to pay for medically necessary care, and meet the SNHH's criteria for financial assistance.

Generally, financial assistance will be based on a combination of family income and assets. Federal Poverty Guidelines will be used to determine a patient's eligibility for financial assistance.

*Financial assistance is not available until all other sources of payment have been exhausted.*

## Types of Financial Assistance Available

### Full Financial Assistance

This is a complete write-off of Southern New Hampshire Health charges for eligible services. Full financial assistance is available to patients, or their guarantors. Annual income and other assets are considered when determining qualification.

### Medical Hardship

SNHH recognizes there may be the need to grant additional assistance based on extenuating circumstances. Patients, or their guarantors, may be eligible for medical hardship assistance if they have incurred significant out-of-pocket obligations resulting from medical services provided by SNHH.

## Once I qualify for Financial Assistance, what else should I know?

SNHH will not require financial assistance patients to pay co-pays. A co-payment is not co-insurance; patients may still be responsible for a substantial amount of their care if they do not qualify for full financial assistance.

Once eligible for financial assistance, you will not be charged more for emergency or medically necessary services than insured patients.

Services that are not eligible under the SNHH financial assistance policy include: cosmetic surgery, dental implants, and retail pharmacy.

### Patient Financial Advocates are available to assist you.

Please contact them by calling 603-281-6630.

For More Information:  
SNHH Financial Assistance  
Attn: Financial Advocate  
8 Prospect Street  
Nashua, NH 03061

FREE copies of the complete Financial Assistance Policy are available on-line at [www.snhhealth.org](http://www.snhhealth.org).